

**INSTITUTE OF COST AND MANAGEMENT ACCOUNTANTS
OF PAKISTAN**

FOUNDATION-II EXAMINATION-SPRING (SUMMER), 2005

Friday, the 27th May, 2005

1685

MANAGEMENT INFORMATION SYSTEMS-II

Time Allowed—2 Hours 45 Minutes

Maximum Marks—55

- (i) Attempt ALL questions.
- (ii) Answers must be neat, relevant and brief.
- (iii) In marking paper, the examiners take into account clarity of exposition, logic of arguments, effective presentation, language and use of clear diagram/chart where appropriate.
- (iv) Read the instructions printed on the top cover of answer script CAREFULLY before attempting the paper.
- (v) DO NOT write your Name, Reg. No. or Roll No. anywhere inside the answer script.
- (vi) Question No. 1 "Multiple Choice Question" printed separately, is an integral part of this paper.
- (vii) There will be a computer based practical examination of 25 marks on Peachtree Accounting Package.

			<i>Marks</i>
Q. 2	(a)	Identify and briefly describe the common components of decision-making ?	5
	(b)	Compare distributed processing with centralized processing ?	5
Q. 3	(a)	Describe the relationship among Transaction Processing System (TPS), office systems, Knowledge Workers System, KWS, MIS, Decision Support System (DSS), and Executive Support System (ESS).	5
	(b)	List and describe the information systems serving each of the major functional areas of a business.	5
Q. 4	(a)	Why is there such a high failure rate among Enterprise Resource Planning (ERP) and Business Process Reengineering (BPR) Projects ?	5
	(b)	Why are Customer Relationship Management (CRM) and Supply Chain Management (SCM) systems often difficult to implement ?	5

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	<i>Marks</i>
Q. 5 (a) Define the term "Computer Crime".	2
(b) Explain with examples the following terms :	8
(i) Hacking	
(ii) Jamming	
(iii) Sniffing	
(iv) Spoofing	
Q. 6 (a) What are e-commerce marketplaces ? Why do they represent an important business model for B2B e-commerce ? How do they differ from private industrial networks ?	5
(b) Describe the management challenges posed by electronic commerce and electronic business on the internet.	5
Q. 7 What do you understand by the term project ? Identify and briefly discuss the four phases of Project Management.	5

THE END